**PRICE RESEARCH: PRODUCT INFORMATION FORM /***ANALIZA CENY RYNKOWEJ I KOSZTÓW IMPORTU: FORMULARZ INFORMACJI O PRODUKCIE*

**Dear Customer! Thank you for your trust and choosing our company. Please complete the following application form by providing the basic information about the product you want to import from China.** **If any of the information, such as the target order quantity or the required certificates, is not yet known, please leave the field blank. Please send your completed application to our email:
info@tisco-import.com**

*Szanowni Państwo! Dziękujemy za okazane zaufanie i wybór naszej firmy. Proszę uzupełnić poniższy formularz uzupełniając podstawowe informacje o produkcie jaki chcą Państwo importować z Chin. Jeśli któreś z informacji, jak np. docelowa ilość zamówienia lub wymagane certyfikaty, nie są jeszcze znane prosimy pozostawić puste pole. Wypełniony formularz prosimy wysłać na adres e-mail:* ***info@tisco-import.com***

**Applicant's details /** Dane wnioskodawcy

|  |  |
| --- | --- |
| **Company name**Nazwa firmy |  |
| **Company address**Adres firmy |  |
| **Shipping address**Adres do wysyłki towarów |  |
| **Contact person**Osoba do kontaktu |  |
| **Phone numer**Numer telefonu |  |
| **E-mail** |  |

**Goods description/** Opis towaru

|  |  |
| --- | --- |
| **Product name- Polish**Nazwa produktu po polsku |  |
| **Product name- English**Nazwa produktu po angielsku |  |
| **HS Code**Kod HS |  |
| **Illustrative picture**Zdjęcie poglądowe |  |
| **Quantity**Ilość |  |
| **Required documents/ certificates**Wymagane dokumenty/ certyfikaty |  |
| **Main product features**Główne cechy produktu |  |

**General terms:**

**1. General**
1.1 All services provided by TISCO Group Limited (hereinafter called "TISCO"), are governed by the following general conditions of service, which prevail any purchase terms and conditions.

1.2 Services carried out by TISCO, on behalf of an entity or individual from whom the instructions to act have originated will be carried out by using techniques and processes that permit an independent, impartial and objective approach. The end result of the service will consist in a certificate or document (hereinafter called the "report") communicating the collection of information TISCO has been requested to supply and will be delivered as an online report.

1.3 No other party than the client shall be entitled to give instructions to TISCO, particularly on the scope of inspection or delivery of report, unless so authorized by the client.

**2. Provision of services**
TISCO in the capacity of an independent third party, supplies information in the form of ascertainment or recommendations for the special purpose of contributing to the prevention of the risks to which the beneficiaries of its services are exposed, and of helping them assure the quality of their products. TISCO’s services (hereinafter called "services") including but not limited to:
2.1 Inspection Plan Meeting
2.2 Pre-Production Inspection
2.3 During Production Inspection
2.4 Production Monitoring
2.5 Sample Picking
2.6 Pre-shipment Inspection
2.7 Container Loading Supervision (CLS)
2.8 Laboratory Testing and Certification
2.9 Factory Audit
2.10 Credit Audit
2.11 Company Authentication Audit
2.12 Company Verification
2.13 Social Compliance

**3. TISCO's obligations and undertakings**
3.1 TISCO expressly reserves the right to act at its own discretion in accepting or declining a request for service, and cannot be compelled to accept or be held liable for declining a request for services or for products.

3.2. TISCO undertakes to supply the services it has accepted to carry out in a professional and timely manner, in accordance with proper professional practice and in compliance with:
- The client's special instructions when ordering the service and as confirmed by TISCO – the terms of reference should be duly signed by the client and TISCO, and in the absence of such instructions:
- Any relevant professional standard, trade custom, usage or practice.
- Such methods as TISCO shall consider appropriate on technical, operational and/or financial grounds.

3.3. TISCO shall exercise due care and skill in the selection and assignment of its personnel.

3.4 TISCO shall protect state secrets, commercial secrets and technical secrets, and also protects customer’s ownership and patent right from infringement.

3.5 TISCO will not accept any investment, sponsorship or agency that are not trustworthy, and guarantee not to get involved in customer’s market or take competing interest.

3.6 TISCO shall guarantee that no administrative or commercial intervention is imposed on people who are responsible for inspection operations so that both the checking data and the result are correct and reliable.

**4. Client's obligations and undertakings**
The client agrees:

4.1 To take all reasonable steps to assure TISCO has access to the materials on which service will be based.

4.2 To provide TISCO with all information and samples, as well as the documents necessary to complete requested services, in a timely manner (and in any event not later than 48 hours prior to the desired intervention), except for generally available documents such as codes and standards, either directly or through suppliers or agents of the client.

4.3 To insure that adequate instructions and notice are given to TISCO in due time to facilitate proper performance for the service requested.

4.4 To advise TISCO of the date on which the services are to begin, or to be resumed, and also of essential dates affecting the item(s) for which services are being rendered.

4.5 Generally to render all reasonable assistance to TISCO in providing necessary instructions, information, documents, safety and security information in connection with the working conditions, required equipment and access (as the case may be).

4.6 Documents reflecting engagements between the client and third parties or third parties' documents - if received by TISCO - are considered to be for information only and do not extend or restrict the scope of the services or obligations accepted by TISCO.

**5. Invoicing, fees and payment**
Normal clients need to pay the inspection fee or audit fee at least 2 days before the inspection. For prospective clients with a confirmed usage of 20 inspections per month or more, we may sign an agreement for monthly statement.

5.1 In the case where the client terminates an order for a TISCO service within 24 hours of the scheduled date of service commencement will be charged at full price.

5.2 In the event when the inspection must be cancelled on the intended inspection day, because of wrong information given by client or factory (e.g. goods not ready for inspection despite information given by factory,...), the man-day will be considered spent, and TISCO will charge full fee as a 'missed inspection' fee. TISCO advises its clients to then re-charge this cost to their factory when the factory is proved to be mistaken.

5.3 In the case where the client cancels a paid inspection that is already in progress (e.g. contacting the factory, reviewing inspection requirements), the client can either choose to keep the paid amount in his balance for further inspections, or to get a refund. 20% handling fee and related bank charges will be deducted if refund is chosen.

**6. Liability**
6.1 Limitation of liability
      6.1.1 TISCO is neither an insurer nor a guarantor and disclaims such capacity. Clients seeking a guarantee against loss or damage should obtain appropriate insurance.
      6.1.2 Subject to the client's instructions as accepted by TISCO (as specified in the terms of reference), TISCO will issue the report relating to the facts as recorded by it within the limits of the instructions received and on the basis of the documents and information provided by the client (refer to § 4 above), but TISCO is under no obligation to report upon any facts or circumstances which are outside the specific scope of its assignment.
      6.1.3 TISCO advice is given only in relation to documents and information provided by the client, and TISCO cannot be held liable if it has received incomplete or erroneous information.
      6.1.4 In the event of false information being given to TISCO by a third party, TISCO accepts no liability.
      6.1.5 TISCO undertakes to use its best efforts and to exercise due care and skill in the performance of its services, and accepts liability only in case of negligence proven by the client.

**7. Miscellaneous**
7.1 TISCO, and/or its subsidiaries and/or affiliates and the client undertake not to divulge to any third party confidential information obtained from the other party regarding the execution of TISCO services.

7.2 The report will reflect findings of the service at the time and place of service. This report does not discharge sellers and/or suppliers from their legal and/or commercial obligations towards the client.